



CMW Trading Pty Ltd t/as
Condینگup Machinery Wreckers
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Refund Policy

Warranty customer satisfaction is for a period of 90 days, from date of purchase on all mechanical parts sold.

All warranties are parts only. In the event of a claim "Condینگup Machinery Wreckers" will not be held responsible for consequential loss or damage, labour, towing, loss of income or down time due to failure of any part sold.

ELECTRICAL COMPONENTS: There is no warranty on electrical components, NO REFUNDS given on electrical parts.

ENGINES, GEARBOXES AND DIFFERENTIALS: Warranty will be void and no claim recognised where such failure has occurred due to or caused by;

- Fit by an unqualified or unlicensed mechanic;
- Incorrect or lack of oil lubricants or fuel;
- Overheating or heat tab missing
- Failure to carry out proper maintenance
- Unauthorised repairs, alterations or dismantle;
- Improved installation or application;
- Accident damage, overloading or misuse, driver abuse;
- Seal Malfunction (replace with new genuine seals);
- Radiator and Oil cooler Malfunction (radiators must be serviced and tested);
- Timing belt or Chain Malfunction

PLEASE NOTE: In the event of any early signs of malfunction it is the customer's responsibility to immediately cease operation and report problem to "Condینگup Machinery Wreckers". Failure to comply with these conditions may result in further and serious consequential damage and void any warranty entitlement.

Engines are sold as long bare, any accessories supplied with the unit are for your convenience only. If fitted are not covered by the warranty and may not fit your model, we recommend that you use your existing accessories.

In the event of any claim being declined "Condینگup Machinery Wreckers" reserve right to recover any costs involved in dismantling, inspecting repairs, out-of-pocket expense and freight charges.

In the event of any dispute a third party may be obtained to adjudicate the claim.

"Condینگup Machinery Wreckers" will not be held responsible for any verbal or implied representation and limit of liability shall not exceed the original purchase price.

All claims must be accompanied by the official receipt/invoice.

RETURNS: parts will only be returned if they are faulty and in the same condition as sold. Condingup Machinery Wreckers reserves the right to supply another part or give a refund as store credit.

- No returns after 90 days of purchase;
- No returns if incorrectly ordered by customer or change of mind / no longer required
- No returns on cut sections or rims and tyres;
- **A restocking fee of 20% may be charged on approved returns.**

Freight: As such any goods in transit to the customer are the customers responsibility, this includes freight costs -insurance etc. Returns will only be accepted if returned to our premises, return freight is at the customers expense unless otherwise agreed.

PANELS - INTERIOR PARTS: Are sold as inspected, and will only be accepted back if the incorrect model has been given. A full money back refund will be given in such cases. It is up to the customer to ascertain the correct make, model and body type required and "Condingup Machinery Wreckers" cannot be held responsible if incorrect information is given. Panels, interior parts etc. will only be accepted back in the same condition as sold.

To protect your warranty becoming void we suggest the following:

- Radiator and cooling system to be flushed
- Renew all belts, hoses, radiator cap, spark plugs, oil and oil filter, air filter and any other fluids as recommended by manufacturer.
- Diesel- Injectors and Injector pump to be serviced and fuel filter to be replaced.